



To use our Custom Pay service and process your order, we will need the following information:

Full name	
Business name	
Email address	
Mobile/Cell number	
Full shipping address including Post Code/Zip Code	
Product selection with relevant choices as per the website	
Number of payments (max 11 months after deposit)	
Long card number	
Expiry date	
Security code	
Card billing Post Code/Zip Code	

Once all necessary information has been received, we will provide a proposal outlining the total cost and payment schedule. A deposit invoice will be generated automatically; however, payment must be made manually (please note, we do not collect payments automatically). Upon receipt of the deposit, we will begin processing your order. Subsequent invoices will be issued every 30 days for the monthly payments.

Please be advised that any missed payment will incur a fee of £12/\$20. If a payment is overdue by more than 30 days, we reserve the right to refer the matter to a collection agency for resolution.

If payment is not received and the client does not initiate contact, the card on file may be charged after 30 days. Should the balance remain unpaid beyond this period, a member of our team may visit the site to retrieve the unit.

Please note: The unit remains the property of Custom Basins until full payment has been received.